



PRESS RELEASE

2nd November 2021

REQUIREMENT TO REGISTER WITH PERSONAL DATA PROTECTION OFFICE

The Data Protection and Privacy Act was passed in 2019 and regulations under the Act were gazetted in March 2021. Following the passing of the required regulations, the Personal Data Protection Office, an independent office under the National Information Technology Authority, Uganda (NITA-U) was operationalized in August 2021 whose mandate is to regulate the collecting and processing of personal data in Uganda.

Subsequent to the set-up of the Office, we have embarked on a number of activities to set a good foundation for compliance, among which is registering all persons, institutions and public bodies collecting and processing personal data. If it is possible to identify an individual directly from the information you are collecting and processing, then that information is personal data and therefore you are required to register with the Personal Data Protection Office.

We have given a grace period up to the end of December 2021 to allow for the registration process by all relevant organisations/persons. Starting January 2022, we shall start enforcement measures against organisations/persons who have not registered.

We have developed and uploaded on our website <https://www.pdpo.go.ug/register/> “Registration Classification and Guidance Notes” to guide you on how to register. You can also contact us through Government of Uganda Service Desk at servicedesk@gou.go.ug or through our WhatsApp number +256 785 807 169 or call us on +256 759 848 259/ +256 417 801 053 to provide all guidance on data protection and privacy matters. Let us all remember “Our privacy matters”.